

**Attention!**  
**Exciting Career Development Opportunity for**  
**Fresno Submission Processing Impacted Employees**  
**APPLY NOW New Classes Starting Soon**

- ✚ Are you a grade 2, 3 or 4?
- ✚ Have you applied for positions in the past only to be told you were not eligible, or you did not qualify?
- ✚ Do you want to continue your employment at the IRS after the Fresno SP closure in September 2021?

If you answered **YES** to any of these questions, make sure you apply for the IRS Reskilling Academy:

**Announcement Number 20OGD-WIB0632-0592-05**

Contact Representative & Tax Examiner (Customer Service Reskilling Academy)

Many Vacancies - Fresno, California. Training held at 5045 E. Butler in Fresno

Open Period: Friday, August 14, 2020 to Wednesday, June 16, 2021

**NEW CLASSES STARTING SOON!**

**What is the Reskilling Academy?**

The Reskilling Academy is a four week training & development program for employees to gain the skills needed to qualify for higher graded positions across the Service. In the Reskilling Academy employees will have the opportunity for valuable training for continuing careers in Customer Service Representative or Tax Examining positions with Business Units other than Submission Processing (SP). Participants successfully completing the program will receive a formal certification and a continuing employment offer at the grade 5 level.

**Who may apply?**

Any Fresno SP impacted employees at grade levels 2, 3 or 4.

**What are graduates from previous Reskilling classes saying...?**

*"I appreciate the academy being here for me" ~ "Trainers are very patient and helpful" ~ "Informative. I like the audio examples of what not to do and what to do" ~ "Good. I liked the class and how organized the class lesson is" ~ "I want to thank you for the opportunity that you have given me in helping me to move on in my desire to continued employment with the Internal Revenue Service. I was one of the people that kept applying for other position within the IRS but because I am or was a GS-03. I wasn't getting anywhere. This program was pivotal to getting me out of the Submission Processing" ~ "Many thanks to you and everyone involved."*

**Who do I contact for help or questions regarding the Reskilling Academy?**

Email us at [wispemployeefocus@irs.gov](mailto:wispemployeefocus@irs.gov). If you are at home, please provide your home contact information (full name, personal email address and phone number) and let us know the best method (email or phone) and time to contact you.